

Peace of Mind . . . Priceless.

Knowing that you are providing clean, safe, reliable drinking water for your family gives you peace of mind. The cost associated with making connection to the municipal water system helps pay for the cost of water distribution infrastructure, maintenance of the treatment plants, reserving water capacity for your home, and a radio-frequency water meter.

Connection charges are adjusted annually each October 1st. Below is an example of the current water connection charges for a standard 80 foot lot. Please contact the Utilities Customer Service Office to discuss your specific connection costs.

Cost to Connect to City Water

Effective Oct. 1, 2011 - Sept. 30, 2012
(Based on a standard 80 ft. lot)

Main Line Extension Fee* . . .	\$2,833.60
(80 ft. lot x \$35.42)	
Water Capital Charge* . . .	\$2,446.00
Meter Installation* . . .	\$ 629.34
Deposit (Refundable upon . . .)	\$ 100.00
36 months of timely payments)	
TOTAL	\$6,008.94

*Financing is available. Please contact our office to determine your specific connection costs.

To take advantage of the Water Connection Incentive Program before it ends on **October 10, 2013**, please contact a Utilities Customer Service Representative. In order to provide you with the best service possible, we recommend that you come in to our office located in City Hall at 120 Malabar Road SE, Palm Bay, FL 32907. You may also visit our web site for more information about how to Get Connected.

Contact Information:

Palm Bay Utilities Department
Customer Service Office
120 Malabar Road, SE
Palm Bay, FL 32907

www.pbud.org
pbutil@pbfl.org

Toll Free: 1-800-952-3420
Phone: (321) 952-3420
Fax: (321) 727-0693

Get Connected.

It's easier than ever before!



Providing Clean, Safe, Reliable
Drinking Water to our Neighbors.



The tap water delivered by the City keeps us healthy, fights fires, supports the economy and enhances our overall quality of life.

Our Water is Tested Daily.



Our licensed water treatment operators conduct tests on the drinking water we produce multiple times each day to ensure the water is safe when it reaches your home. The raw wells that we draw our water from is tested monthly by staff from our certified laboratory. Our drinking water meets and exceeds all state and federal regulations. Customers receive an annual water quality report so that they are informed of all testing conducted on the water system.

Our System is Reliable.



City water is available *even* when your power goes out. Having City water also means that you have increased fire protection. You have enough to worry about when hurricanes and wild fires threaten your area, you shouldn't have to worry about water too.

Our Team is Dedicated.



From our plant operators to our inspectors in the field to the meter readers on the street, we are all committed to providing our customers with top-quality service every day.

Water Connection Incentive Program

The City has launched a new incentive program to help make the connection process to the City's municipal water system easier for homeowners. The Water Connection Incentive Program allows homeowners wishing to connect to the City's water system an opportunity to have qualified City personnel provide full water service connection (including a 90-day warranty for parts and labor). *For no additional charge, we will install the water distribution pipe from the City's water meter to your home. This incentive program means that you won't have to worry about securing a third-party contractor to install the connection to your home, saving you time and money!



There has never been a better time to connect to the City's municipal water system. Provide your family with clean, safe, reliable drinking water today!

To take advantage of this incentive program simply complete the following steps:

1. Complete a Utilities Service Application.
2. Provide a \$100 refundable deposit with your application or select to have a \$5 credit screening conducted to determine if your deposit may be waived or lowered.
3. Pay or finance connection charges (Main Line Extension Charge, Capital Connection Charge, and Meter Installation Fee). No credit check is required if you choose to finance these charges through the City.
4. Execute a Water Connection Incentive Agreement and complete a Permit Application at the time of application. *Please be prepared to indicate the location of your home's shut-off valve.*
5. **Get Connected!!** A work order will be issued and your connection to the City's water system will be scheduled. Crews typically make connection within 2 – 3 weeks following the submission of your application.

**During the incentive program, there will be no cost to the customer for this service up to the maximum length of 75 feet of water distribution pipe. If the length of the line exceeds 75 feet, a unit cost of \$5.59/ft. will be applied to the remaining footage.*

Available Financing



The City of Palm Bay offers several convenient financing options for homeowners wishing to connect to the City's municipal water and/or sewer system. There is no credit check to qualify for financing. Our customer service representatives will work with you to determine the best loan term to fit your budget.

Our loan rates are based on Bloomberg's Municipal Bond Rates and are subject to change daily, however, once you have executed your loan the rate remains fixed for the term of the note. For more information on how to finance your connection charges, please contact our Customer Service Office at (321) 952-3420. *Please note that your deposit may not be financed.*

Sample of Available Loan Rates

Contact a Customer Service Representative for current rates. Sample rates are based on rates for 12/20/11.

Term	Rate	Estimated Monthly Payment
2-yr	0.304%	\$246.99
5-yr	0.911%	\$100.78
7-yr	1.174%	\$ 73.31
10-yr	1.889%	\$ 54.08
15-yr	2.807%	\$ 40.26
20-yr	3.366%	\$ 33.86

Sample illustrates financed water connection charges totaling \$5,908.94.

